

Terms and Conditions C-Fibre Promotion on Open Serve Network Valid 1st June - 30th June 2017

1. The promotion is valid from 1st June to 30th June 2017.
2. The promotion is valid only on the Open Serve network and will apply to Open Serve coverage areas in Johannesburg, KZN, Western Cape, Eastern Cape, Free State, Northern Cape, Limpopo and Mpumalanga.
3. The promotion is open to new and existing Cell C customers within the Open Serve footprint.
4. The free installation is limited up to 20 metres and the customer shall be liable for any installation over 20 metres at a rate of R 182.40 incl. VAT per linear metre.

Table 1: C-Fibre Asymmetrical Tariff Plans on Open Serve Network

C-Fibre Tariff Plan	Open Serve (Incl. VAT)
C-Fibre 10Mbps/5Mbps	R 999
C-Fibre 20Mbps/10Mbps	R 1, 099
C-Fibre 40Mbps/20Mbps	R 1, 499
C-Fibre 100Mbps/50Mbps	R 1, 699

5. C-Fibre is available on a month-to-month basis (**Terms and Conditions for C-Fibre on a Month-to-Month Contract applicable**).
6. The following inclusive free value added services shall apply during the promotion period when customers sign up for the C-Fibre service on the Open Serve Network;

- FREE Wi-Fi Router with LTE Failover - Valued at R 1,699 inclusive of VAT will be subsidised by Cell C subject to a 24 months pro-rata clawback* on cancellation;
- FREE Installation - Valued from R 5, 289.60 Inclusive of VAT will be subsidised by Cell C subject to a 24 months pro-rata clawback* on cancellation. Please note that the customer will be liable for any installation over 20 metres at a rate of R 182.40 per linear metre;
- FREE Connection - Valued at R 570 inclusive of VAT will be subsidised by Cell C subject to a 24 months pro-rata clawback* on cancellation;
- FREE 1GB LTE Mobile Data per Month for 12 months – Valued at R 828 inclusive of VAT will be subsidised by Cell C with no pro-rata clawback on cancellation applicable;
- FREE Personalised Device Set-up.

***NB:** The 24 months pro-rata clawback shall apply to the installation, connection and Wi-Fi router cost and the customer will be liable for the outstanding pro-rated amount should they decide to cancel the contract within 24 months from service activation date.

7. Customers that place their orders through the C-Fibre online purchase portal will still be charged the 1 month's upfront subscription fee on their credit card. This amount will sit as a credit against their account and will be deducted when the customer is billed for C-Fibre service.

Open Serve tariff plans shall be available through the following channels:

- Cell C Field sales team which you can email at myfibre@cellc.co.za;
- Cell C Telesales team which you can contact on 084 145 or email at Fibredirect@cellc.co.za;
- Through our online channel, namely the C-Fibre purchase Portal, which can be accessed at <https://www.cellc.co.za/cellc/c-fibre>;
- At selected Cell C stores which are;

CELL C STORES WITHIN OPEN SERVE' FIBRE FOOTPRINT*	
Gauteng Stores	Western Cape Stores
Cell C Centurion Mall	Cell C Golden Acre Shopping Centre
Cell C Carlswald Lifestyle Shopping	Cell C Zevenwacht Mall

Centre	
Cell C Centurion Mall Bayside	Cell C Western Cape Regional Office
Cell C Hatfield Plaza	Cell C Blue Route Mall
Cell C Kolonnade Centre	Cell C Cavendish Square
Cell C The Mall @ Reds	Cell C Garden Route Mall
Cell C Boulders Shopping Centre	Cell C Howard Centre
Cell C Woodlands Boulevard	Cell C Longbeach Mall
Cell C The Grove Mall	Cell C Somerset Mall
Cell C Olympus Village	Cell C V&A Waterfront
Cell C Menlyn Park Shopping Centre	Cell C Canal Walk Shopping Centre
Cell C Menlyn Maine Data Store	Cell C CapeGate Shopping Centre
Cell C Irene	Cell C Kenilworth Centre
KZN Stores	Cell C Grand Parade Centre
Cell C Liberty Midlands Mall	Cell C Paarl Mall
Cell C Shelly Centre	Cell C Connect Centre - Tyger Valley Centre
Cell C Ballito Lifestyle Centre	Cell C Tyger Valley Centre
Cell C Gateway Theatre of Shopping	Cell C George
Cell C La Lucia Mall	Cell C Knysna Mall
Cell C Pinecrest Centre	Cell C Mainstream Shopping Mall
Cell C Hillcrest Corner Shopping Centre	Cell C Soneike
Cell C Victoria Road Shopping Centre	Eastern Cape Stores
Cell C Watercrest Mall	Cell C Greenacres Shopping Centre
Cell C Westwood Mall	Cell C Port Elizabeth Regional Office
Northern Cape Stores	Cell C The Bridge At Greenacres

Cell C New Park Centre	Cell C Vincent Park
Cell C North Cape Mall	Cell C Walmer Park Shopping Centre
Free State Stores	Cell C Baywest Mall
Cell C Bloemfontein Regional Office	Cell C Hemingways Mall
Cell C Loch Logan Waterfront	Cell C Summerstrand Village
Cell C Mimosa Mall	Limpopo Stores
Cell C Preller Square	Cell C Mall of the North
Cell C Bloemfontein Regional Office	Mpumalanga Stores
	Cell C Ilanga Mall

***NB:** There may be an overlap of fibre network operator coverage in some areas. In the areas where this occurs, Cell C will prioritise the online coverage map of the preferred partner network and offer their respective tariff plans. Should a subscriber opt to sign up with the other network in overlapping coverage areas Cell C will still be able to assist with the order through the respective channel agent.