Recharge with R15 or more and win a payment holiday - Terms and Conditions

- 1. It is important that you understand and agree to these Terms and Conditions in order for you to participate in the Recharge with R15 or more and win a payment holiday campaign (the "Promotion").
- This Promotion is organised by Cell C Limited, registration number 1999/007722/06 ("Cell C").
- 3. This Promotion is only valid in South Africa to active and selected Cell C customers.
- 4. This promotion does not exclude a customer from participating in other Cell C promotions that will be in market during the promotional period.
- 5. This Promotion will run from 21 August 2021 30 October 2021 (the "Promotion Period").
- 6. All standard terms and conditions of Cell C and Cell C Service Provider Company Proprietary Limited apply to this Promotion.
- 7. Your personal information may be used to pursuant to the Promotion to manage the Promotion, to select a winner, to contact the winner(s), for market research and statistical purposes. By participating in the Promotion, you agree to be bound by these Terms and Conditions. Further, Cell C refers you to its Privacy Policy on its website (Cellphone Contracts, Prepaid & Data | C-Fibre (FTTH) | Cell C) which will be applicable to how your personal information is processed by Cell C pursuant to the Promotion. By participating in the Promotion, you consent to Cell C's use of your personal information as set out in these Terms and Conditions and Cell C's Privacy Policy.
- 8. All non-Cell C customers are excluded from the Promotion and cannot claim any rewards thereunder.

The Promotion

- All Prepaid and Hybrid customers shall be entitled to participate in this Promotion, subject to these Terms and Conditions.
- 10. All recharge types with an exclusion of Emergency Recharge values contributes towards the cumulative recharge value.
- 11. Weekly winners will be selected through a random draw of eligible subscribers and the auditors will approve the process of selection of weekly prize winners. The number of winners will be weighted based on their average daily recharge values.

- 12. Winners will win a payment break calculated as follows: previous month's spend * 3 (voice minutes [anynet, onnet] and data) (the "Payment Break Prizes").
- 13. Multiple cumulative recharges in a day will count towards the R15 recharge offer target.
- 14. Valid recharges all prepaid/hybrid recharges, all direct bundle purchases
- 15. For contract subscribers, monthly subscription allocations are excluded.
- 16. Airtime transfers are excluded and will not count towards the R15 recharge offer target.
- 17. Emergency recharge loans are excluded and will not count towards the R15 recharge offer target.
- 18. Emergency recharge repayments will be included and contribute toward the recharge offer target
- Customers will earn payment break entries with every successful R15 recharge offer target reached, e.g. If customer A recharges with R100, then customer A will earn 5 entries.
- 20. If the payment break value is depleted before the expiry date, billing for usage will revert to other available voice, SMS or data bundles. If there are no bundles, usage will be billed to airtime at the applicable price plan out of bundle rate.
- 21. The lucky draws will occur as follows: the lucky draws for the Payment Break Prizes shall take place every Monday of the Promotion Period.
- 22. Winners will be selected through a random draw of eligible subscribers.
- 23. The auditors will approve the process of selection of weekly prize winners.
- 24. A customer's previous month's (last 30 days) voice minutes and data spend amount * 3 will be provisioned on selected winner's subscription profile.
- 25. Customers with low historical usage will be allocated a minimum of 15 anynet minutes, 30 onnet minutes, and 300MB data valid for 90 days.
- 26. The Payment Break Prize is valid for 90 days only.

General

27. Cell C reserves the right to terminate this Promotion, substitute and/or exchange any reward with another reward of similar commercial value without notice, in its sole and absolute discretion. You will not have a claim against Cell C in this instance.

28. Cell C may amend, modify and/or otherwise change these terms and conditions, in its sole and absolute discretion, on notice to you and the amended version will be displayed in the same media as these terms and conditions. By participating or continuing to participate in the Promotion, you agree and understand that you will be bound by the amended terms and conditions.