

General: Talk All Day promotional voice bundle

1. The new Talk All Day promotional bundle is available from 11th of October 2023.
2. All standard terms and conditions of Cell C Ltd and Cell C Service Provider Company (Pty) Ltd apply. These can be found at <http://www.cellc.co.za/terms-and-conditions> or at a Cell C store.
3. The new promotional bundle will only be available to customers on the new and legacy prepaid tariff plans.
4. The cost, inclusive value, and validity for the new Talk All Day promotional bundle are reflected below:

Price	Allocation	Validity
R 9.00	Unlimited	Mid-night Expiry

5. The unlimited on-net voice minutes can be used to call Cell C-to-Cell C customers on the network.
6. Cell C has an Acceptable Use Policy that specifically applies to the new Talk All Day promotional bundle.
7. Cell C shall monitor suspected abnormal consumer usage and behaviour, and reserves the right, in its sole and absolute discretion, to terminate or suspend the customers use of the unlimited on-net voice services in the event of unacceptable use, including but not limited to:
 - a. Any criminal, illegal, unlawful or fraudulent act,
 - b. Any use which intentionally interferes with Cell C's ability to provide services.
 - c. Any use which degrades Cell C's network quality or places unreasonable constraint on the Network
 - d. Any use which intentionally interferes with Cell C's rights or the rights of third parties.
 - e. Any use which amounts to a breach of any other agreement Cell C may have entered into.
 - f. Any user which causes reputational damage to Cell C or any third party or brings Cell C's brand into disrepute.
 - g. Using the service for corporate, business or commercial use, like.
 - i. Sim farming.
 - ii. Least cost routing (LCR).
 - iii. Call centre usage.
 - iv. Pay phone usage.
 - v. Bulk calling services.
 - vi. Bulk messaging services.
 - vii. Machine to Machine or IOT (Internet of Things) applications.
 - viii. Server hosting.
 - ix. SPAM, Scam and/or Phishing SMSs.
 - x. Intelligent routing devices.
 - xi. Push to Talk (PTT).
 - xii. International bypass.
8. The on-net minutes for the on-net bundles can only be used for on-net calls.
9. For on-net usage the OOB rate of the main tariff is only applicable when the promotional bundle expires.
10. The new Talk All Day promotional bundle will be available on a once-off basis.
11. For ad-hoc bundles the unlimited on-net usage will be available at the time of purchased and will be valid until mid-night expiry.
12. Cell C prepaid customers may purchase only one promotional bundle at a time. Multiple purchases will not be allowed for all prepaid customers.
13. The new Talk All Day promotional bundle will deplete based on earliest expiry date i.e., bundle or inclusive value with the earliest expiry date will deplete first.

14. All special numbers will not be charged from the on-net bundle minutes.
15. 086/087 calls will not be charged from the on-net bundle minutes.
16. The new Talk All Day promotional bundle will expire mid-night on the day of bundle activation.
17. The new Talk All Day promotional bundle will be available for purchasing via the following owned CVM channels:
 - a. Cell C USSD
 - b. Cell C App
 - c. Cell C Website / Portal
 - d. Pinless Channel
18. The following self-service channels should allow customers to check the balances for the bundles:
 - a. Cell C USSD
 - b. Cell C App
 - c. Cell C Website
 - d. Cell C Stores
 - e. IVR

Exclusions

1. The new Talk All Day promotional bundle is not transferable and cannot be converted to Rand value.
2. Cell C customers on non-qualifying plans cannot purchase new voice bundles i.e. Postpaid and TopUp plans. Those customers must migrate to one of Cell C's Prepaid Tariff plans to purchase the new Talk All Day promotional bundle.
3. International roaming usage is not allowed for the inclusive minutes.
4. MVNO customers are excluded.
5. CST lines are excluded.

Usage

1. Any [off](#)-net usage will not be allowed from the new Talk All Day promotional bundle.
2. Only on-net usage will be allowed from the new Talk All Day promotional bundle.
3. Per minute billing will apply for on-net voice calls.
4. Voice usage will deplete from an active bundle while there is a positive balance, and the bundle is active (i.e., has not expired).
5. Once the new Talk All Day promotional bundle have expired additional usage will be depleted from any other voice minutes available.
6. Where no other voice minutes are available, the voice usage will be depleted from available airtime.
7. If a customer migrates from a qualifying plan to another qualifying plan, the new Talk All Day promotional bundle will be carried over.
8. If a customer migrates from a qualifying plan to another non-qualifying plan, the remaining voice bundle minutes will be forfeited.